



**CUMBERLAND AREA TRANSIT SYSTEM  
(CATS)  
AUGUST 12, 2021**

Public Hearing for Senior Citizen and Disabled Resident  
Transportation Assistance Program (SCDRTAP)

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# OVERVIEW OF SERVICE:

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- ✘ Demand Response
- ✘ Operates from 8 am to 4 pm, Monday-Friday
- ✘ 48-hour advance reservation required
- ✘ Same-day medical trips are provided if the trip can be worked into the schedule
- ✘ Serves the Cumberland County area
- ✘ Medical trips to Philadelphia, PA and Wilmington, DE

# FLEET: 31 VEHICLES

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- 27 minibuses w/lift
- 1 minivan w/lift
- 1 van w/lift
- 1 hybrid sedans
- 1 utility pickup truck (mechanic)

# TOTAL ONE-WAY TRIPS IN 2020: 44,388

|                            |        |
|----------------------------|--------|
| Medical                    | 23,733 |
| Other Personal Business    | 6,596  |
| Nutrition                  | 1,729  |
| Shopping                   | 7,500  |
| Non-competitive Employment | 1,048  |
| Competitive Employment     | 2,694  |
| Recreation                 | 935    |
| Education                  | 153    |

*\*\*Total One-way Trips in 2019 were 83,501*

# ONE-WAY TRIP STATISTICS IN 2020

- ❖ Total Revenue Miles = 266,826 miles
- ❖ Total Revenue Hours = 22,459 hours
  - Senior Ambulatory Trips = 24,100
  - Senior Non-Ambulatory Trips = 5,169
- ❖ Disabled Ambulatory Trips = 11,226
- ❖ Disabled Non-Ambulatory Trips = 892
  - Other Trips = 3,001

# ONE-WAY TRIP STATISTICS IN 2020

- 19,925 cancelled rides in 2020
- 458 No Shows

## COMPARISON TO 2019:

- 30,365 cancelled rides in 2019
- 1,109 No Shows

# 2022 PROPOSED BUDGET:

|  |                  |
|--|------------------|
| ➤ SCDRTAP -----                                  | \$ 414,649       |
| ➤ SCDRTAP Carryover-----                         | \$ 292,880       |
| ➤ FTA Section 5307 -----                         | \$1,020,000      |
| ➤ FTA Section 5311 -----                         | \$ 530,533       |
| ➤ Supplemental Aging Supportive<br>Services----- | \$ 186,174       |
| ➤ Veterans Administration -----                  | \$ 15,000        |
| ➤ County -----                                   | \$ 454,193       |
| ➤ Donations*-----                                | <u>\$ 20,000</u> |
| ➤ Total Estimated budget =                       | \$2,933,429      |

*\*estimated figure subject to change*

**NOTE:** *In 2020 we received FTA 5311 CARES Act funding, some of which will be carried into 2022 at an amount yet to be determined.*

# SUGGESTED DONATION:

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- \$1.00 per one-way trip
- \$5.00 per out-of-county medical trip

In 2020 we collected  
\$8,840.52  
in donations from passengers



# UPDATE ON 2021 SHORT-TERM PROGRAM GOALS

1. To have a new Routing & Scheduling System in place by 2021.

*This is currently in process with the RFP being reviewed by NJ Transit.*

2. To have a transportation planning consultant review the current processes in an effort to better the service delivery to ridership.

*This is currently in process with the RFP being reviewed by NJ Transit.*

3. Develop safety and training videos/virtual meetings for the elderly and disabled riders of the system.

*Videos are currently in the development stage. Office space was needed and is being adjusted in the CATS building to allow the Coordinator of Virtual Programing space to work on the project with the Safety Coordinator and the Division Director.*

# 2022 SHORT-TERM PROGRAM GOALS

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1. To have the new Routing & Scheduling Software in place by January 2022 & continue project with a Transportation Consultant.
2. Develop a marketing campaign to increase awareness of the general public component of the CATS system.
3. Continue to develop safety and training videos for the elderly and disabled riders of CATS.

Thank you.

Public Comment Portion.